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PALO ALTO  
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December 30, 1999

ATTORNEY DOCKET NO.03384-0364

**Box PATENT APPLICATION**  
**Assistant Commissioner for Patents**  
**Washington, D.C. 20231**

Re: New U.S. Patent Application  
Title: ADAPTIVELY MAINTAINING QUALITY OF SERVICE  
(QoS) IN DISTRIBUTED PBX NETWORKS  
Inventors: Ayman BEDAIR, Zlatan DEDIC and Andre M. CYR

Sir:

We enclose the following papers for filing in the United States Patent and Trademark Office in connection with the above patent application.

1. Application - 32 pages, including 5 independent claims and 19 claims total.
2. Drawings - 17 sheets of informal drawings (Figures 1-22).
3. A check for \$690.00 representing a \$690.00 filing fee.

This application is being filed under the provisions of 37 C.F.R. § 1.53(f). Applicants await notification from the Patent and Trademark Office of the time set for filing the Declaration.

Please accord this application a serial number and filing date.

FINNEGAN, HENDERSON, FARABOW, GARRETT & DUNNER, L.L.P.

Assistant Commissioner for Patents

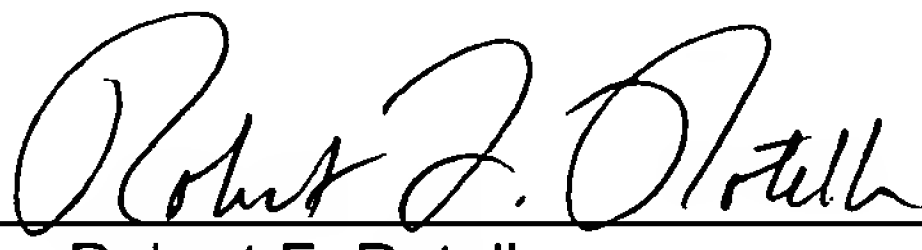
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Page 2

The Commissioner is hereby authorized to charge any additional filing fees due and any other fees due under 37 C.F.R. § 1.16 or § 1.17 during the pendency of this application to our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,  
GARRETT & DUNNER, L.L.P.

By:   
Robert F. Rotella  
Reg. No. 24,014

RFR:pln  
Enclosures